

Important Notice Regarding the Appointment of a New Fund Administrator

Dear Member

The Board of Trustees of the **Construction Industry Retirement Benefit Fund (CIRBF)** wishes to inform you that, following a comprehensive service provider review process, the Fund has appointed **Momentum Retirement Administrators** as the Fund's administrator, replacing **SA Quantum**, with effect from **1 November 2026**.

This appointment forms part of the Fund's ongoing commitment to enhancing service delivery, improving technology capabilities and ensuring that members receive efficient and sustainable administration services.

The Board would like to assure members that:

- Your retirement savings remain secure.
- Your membership of the Fund remains unchanged.
- The Fund's Rules remain unchanged.
- Your accumulated benefits remain protected.
- The change relates only to the administration of the Fund.

Important Temporary Freeze Period

To enable the successful migration of member and employer data, a transition freeze period will apply from **1 November 2026 until 18 January 2026**.

During this period:

- No Two-pot claims will be processed
- No withdrawal claims will be processed.
- No retirement claims will be processed.
- No death claims will be processed.
- No housing loan transactions or other benefit transactions will be processed.

Any claims (Two-pot claims included) received after 25 October 2026 will only be processed once the freeze period has ended.

Members are therefore encouraged to submit any outstanding documentation and claims as soon as possible.

The Board apologises for any inconvenience this temporary suspension of services may cause and appreciates your patience and cooperation during this important transition. **Further communications will be issued regarding the new administrator's services, member portal and contact arrangements.**

Should you have any questions, please contact:

Ms Siphokazi Ndlovu

Senior Consultant

Ms Naledi Monyane

Consultant

Ms Luchenda Allies

Associate Consultant

Email: CIRBFQUERIES@momentum.co.za

Board of Trustees

Construction Industry Retirement Benefit Fund